

COO Chris McDevitt Discusses Using Emotional Intelligence to Build Productive Teams

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MG+M The Law Firm Chief Operating Officer [Chris McDevitt](#) published a *Law.com* [article](#) about the importance of emotional intelligence (EI) to ensure continued success and longevity at law firms.

In the article, he discusses how to use EI as a business tool, the added impact it can have when adopted by firm leadership and four primary components of EI:

- + Self-awareness
- + Self-regulation
- + Self-motivation
- + Social skills

“While the adoption of EI in the legal industry is particularly important because the law is a collaborative business that is relationship-driven, EI is also a pillar of diversity, equity and inclusion,” he writes. “By focusing on developing empathy, reducing unconscious bias, creating an inclusive culture and improving mindfulness, more diverse teams form and flourish. Building a culture in which all team members feel valued in their work and have an equal opportunity for success creates a positive and cohesive work environment that attracts and retains diverse talent.”

[Read the full article.](#)

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